GRAND PALLADIUM SELECT
WHITE SAND

Last update: 03-11-2025

Grand Palladium Select White Sand

CATEGORY	5*
ADDRESS	Carretera Federal Chetumal Pto-Juarez Km 256-100, Cp 77734 Municipio Solidaridad – Quintana Roo (México)
TELEPHONE	+52 9848772100
E-MAIL	Customerservicervm@palladiumhotelgroup.com
WEB	Palladiumhotelgroup.com
BUILT	2005
LAST REFURBISHED	2025
TYPE OF HOTEL	Holiday Resort, Events and Conferences, Family friendly .
BOARD BASIS	All Inclusive 24 hrs .

RECEPTION SERVICES

24-hour service	Check-in: 3 pm	Languages spoken:
Check-Out: 12pm	Card payment:	Day pass***
Early Check In***	Late check out***	Upgrade***
Express Check-Out	Courtesy shower	Babysitter***
Porter	Bellboys	

Observations: **On request*
***Additional charge*
****Additional charge and on request*

SERVICES

Fire alarm	WIFI Premium	Room Service***
Waiter service in the pool	Waiter service on the beach	Car rental***
PC internet connection	Beach towel	Medical service***
Laundry service****	24-hour security	Parking
Info Tours	Shuttle service***	Bali Beds***

Observations: *** Upon request*
**** Extra charge and upon request*
***** Includes 1 free garment per person per stay*

HOTEL FACILITIES

Villas 14	Lobbies 1	Bungalows 12
Outdoor Jacuzzi	Swimming pools 4	Miniclub /Babyclub /TeenClub
Conference rooms	Gym	Zentropia Palladium Spa & Wellness*
Hammocks on the beach	Show cooking Restaurants: 2	Rest. Show cooking dine around 2
A la carte Rest.: 4	Rest. a la carte dine around 4	Restaurant-Gastronomic Performance 3
Boutique•	Jewelry	Bars: 8
Bars Dine Around 10	Num. rooms 425	Sports Bar Dine Around 1
Sporting facilities	Catholic Church	Gift Shop

Observations: *Use and enjoyment at Grand Palladium Hotels & Resorts*

ACCESS
Airport km: 90

DISABLED
Accessible rooms: 8

BEACH
Beach Access: Yes

B. CENTER
Banquet: 8

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ACCESS	DISABLED	BEACH	B. CENTER
Taxi min: 90	Level access: Yes	Lifeguard: Yes	Total Area m2: 732
Approx. price USD: 100-150	Pool Access: Yes	Sand color: White	**Observations:** *137m2 Kantenah + 92m2 White Sand + 505m2 Grand Maya Coba // TOTAL: 734m2*

BARS AND RESTAURANTS

Name	Opening hours	Reservation	Dress code	Location
Sport bar dine around				
Xtra Time Sports Bar	12:00am-12:00am	-	-	Gp Colonial
Show cooking Restaurants				
La Dalia	**Breakfast:**07:00am-11:00am **Lunch :**01:00pm-03:30pm **Dinner :**06:00pm-10:30pm	-	-	Gp Select White Sand
La Laguna	**Breakfast:**08:00am-11:00am **Lunch :**12:30pm-04:00pm	-	-	Gp Select White Sand
Pizzeria				
The Pizza Stop	11:00am-05:00pm	-	-	Gp Select White Sand
Ice cream shop				
Grand Gelateria	10:00am-06:00pm	-	-	Gp Select White Sand
À la Carte Restaurant Dine Around				
El Dorado (Steak House)	**Dinner :**05:30pm-10:30pm	✓	✓	Gp Colonial
La Adelita (Mexican Cuisine)	**Dinner :**05:30pm-10:30pm	✓	✓	Gp Colonial
Sumptuori (Japanese Cuisine)	**Dinner :**05:30pm-10:30pm	✓	✓	Gp Kantenah
La Paisana (Argentinian Cuisine)	**Dinner :**05:30pm-10:30pm	✓	✓	Gp Kantenah
A la carte Restaurants				
Portofino (Italian Cuisine)	**Dinner :**05:30pm-10:30pm	✓	✓	Gp Select White Sand
Bamboo (Asian Cuisine)	**Dinner :**05:30pm-10:30pm	✓	✓	Gp Select White Sand
Bahia E Brasa (Brazilian Cuisine)	**Dinner :**05:30pm-10:30pm	✓	✓	Gp Select White Sand
Poseidón Beach Restaurant	**Dinner :**05:30pm-10:30pm	✓	✓	Gp Select White Sand
Lobby bars				
White Sand Lobby Bar	09:00am-01:00am	✓	✓	Gp Select White Sand
Bars in Restaurants				
Bahía E Brasa Y Bamboo Waiting Bar	05:30pm-10:30pm	-	-	Gp Select White Sand
Portofino Waiting Bar	05:30pm-10:30pm	-	-	Gp Select White Sand
Restaurant -Gastronomic Performance-				
*Bravo Dinner & Dance**	**Dinner :**07:30pm-10:30pm	✓	✓	Gp Select White Sand
*Chic Cabaret & Restaurant****	**Dinner :**07:30pm-11:00pm	✓	✓	Trs Yucatan Hotel
*Le Petit Chef**	**Dinner :**06:00pm-10:00pm	✓	✓	Gp Kantenah
Pool bars				
La Laguna Swim-Up Bar	10:00am-06:00pm	-	-	Gp Select White Sand
La Perla Pool Bar	10:00am-06:00pm	-	-	Gp Select White Sand
Cafe				
Piacere Coffee Shop	08:00am-11:00pm	✓	✓	Gp Select White Sand
Rest. Show Cooking "Dine around"				
La Hacienda	**Breakfast:**07:00am-11:00am **Lunch :**01:00pm-03:30pm **Dinner :**06:00pm-10:30pm	✓	✓	Gp Colonial
El Gran Azul	**Breakfast:**08:00am-11:00am **Lunch :**12:30-04:00pm	-	-	Gp Colonial - Kantenah
Bars in Rest. "Dine Around"				

Name	*Opening hours*	*Reservation*	*Dress code*	*Location*
La Adelita Y El Dorado Waiting Bar	05:30pm-10:30pm	-	-	Gp Colonial
Sumptuori Y La Paisana Waiting Bar	05:30pm-10:30pm	-	-	Gp Kantenah
Other bars				
*Churchill Bar***	07:00pm-12:00am	-	-	Gp Kantenah
*Habits Healthy Bar****	10:00am-06:00pm	-	-	Zentropia Palladium Spa & Wellness
Lobby bars "Dine Around"				
Colonial Lobby Bar	09:00am-01:00am	-	-	Gp Colonial
Kantenah Lobby Bar	09:00am-01:00am	-	-	Gp Kantenah
Pool bars "Dine Around"				
El Gran Azul Swim-Up Bar	10:00am-06:00pm	-	-	Gp Colonial
La Orilla Pool Bar	10:00am-06:00pm	-	-	Gp Colonial
*El Secreto Pool Bar***	10:00am-06:00pm	-	-	Gp Colonial
Beach Bars "Dine Around"				
Las Olas (Beach Club)	**Lunch :**11:00-05:00pm	-	-	

Dinners at the themed restaurants are unlimited and subject to availability. The service of alcoholic beverages to guests under 18 years of age is prohibited.

Observations: **Additional charge*
***Adults only (18+)*
****Additional charge and adults only (18+)*
*****Exclusive for guests of Zentropia Palladium Spa & Wellness*

ROOMS

TOTAL:425	**Junior Suite Garden View**	**Junior Suite Beach Side**	**Junior Suite Pool Side**	**Suite Garden View**	**Romance Bungalow By The Lake*** **	**Romance Villa Suite Pool Side*** **	**Ambassador Suite Poolside•**
Number of rooms	222	60	58	42	12	24	7
m^2	52.6	52.6	42	67.6	69.1	58.4	88
2 double beds	✓	✓	✓	-	-	-	✓
King size bed	✓	✓	✓	✓	✓	✓	✓
Shower or Whirlpool Bath	✓	-	✓	-	-	✓	-
In-room shower	-	✓	-	✓	✓	-	✓
Outdoor shower	-	-	-	-	✓	✓	-
Whirlpool bathtub	-	✓	-	✓	✓	-	✓
Jacuzzi on the terrace	-	-	-	-	-	-	✓
Double sink	-	-	-	-	✓	✓	✓
Sofa Bed	✓	✓	✓	✓	-	✓	✓
Separate living room	-	-	-	✓	-	-	✓
Combined bedroom and living room	✓	✓	✓	-	✓	✓	-
Terrace with hammock and furniture	-	-	-	-	✓	✓	-
Balcony with furniture	✓	✓	✓	✓	-	-	✓
Bathrobe and slippers	✓	✓	✓	✓	✓	✓	✓
Minibar	✓	✓	✓	✓	✓	✓	✓
Radio / alarm clock / iPod dock	✓	✓	✓	✓	✓	✓	✓
Flat-screen TV	✓	✓	✓	✓	✓	✓	✓
Flat-screen TV in the living room	-	-	-	✓	-	-	✓
Electronic safe	✓	✓	✓	✓	✓	✓	✓
Iron and ironing board	✓	✓	✓	✓	✓	✓	✓
Tea and coffee-making facilities	✓	✓	✓	✓	✓	✓	✓
Bathroom amenities	✓	✓	✓	✓	✓	✓	✓
Hair dryer	✓	✓	✓	✓	✓	✓	✓
Wake-up call	✓	✓	✓	✓	✓	✓	✓
Rooms for disabled guests	✓	-	✓	-	-	-	-
Reading area	✓	✓	✓	✓	✓	✓	✓

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TOTAL:425	**Junior Suite Garden View**	**Junior Suite Beach Side**	**Junior Suite Pool Side**	**Suite Garden View**	**Romance Bungalow By The Lake*** **	**Romance Villa Suite Pool Side*** **	**Ambassador Suite Poolside•**
Desk	✓	✓	✓	✓	✓	✓	✓
WIFI	✓	✓	✓	✓	✓	✓	✓
Magnifying mirror	✓	✓	✓	✓	✓	✓	✓
Full length mirror	✓	✓	✓	✓	✓	✓	✓
Scales	✓	✓	✓	✓	✓	✓	✓
Pool towels	✓	✓	✓	✓	✓	✓	✓
Telephone*	✓	✓	✓	✓	✓	✓	✓
Fan	✓	✓	✓	✓	-	✓	✓
Air conditioning	✓	✓	✓	✓	✓	✓	✓
Black out curtains	✓	✓	✓	✓	✓	✓	✓
Crib**	✓	✓	✓	✓	-	-	✓
adults only	-	-	-	-	✓	✓	-
Room Service	✓	✓	✓	✓	✓	✓	✓
Non smoking	✓	✓	✓	✓	✓	✓	✓
	-	-	-	-	✓	-	-
Garden view	✓	✓	-	✓	-	-	-
located a few steps from the beach	-	✓	-	-	-	-	-
located by the lake	-	-	-	-	✓	-	-
located near the pool	-	-	✓	-	-	✓	-
Located in the garden area	-	-	✓	✓	-	-	-

POOLS

Name	***Type***	***Opening hours***	***Area m2***	***Depth cm***	***Location***
Colonial-Kantenah Pool	Family	10:00am-06:00pm	3544	160	Gp Colonial - Gp Kantenah
El Secreto	Adults	10:00am-12:00am	160	160	Gp Colonial**
Parque Acuático Infantil	Children	09:00am-06:00pm	757	40	Gp Kantenah - Gp Colonial
Select White Sand Pool	Family	10:00am-06:00pm	3678	150	Gp Select White Sand

Observations: *By law, the use of glass containers is prohibited in the pool area, so drinks and food are served in plastic cups and plates.*
***adults only*

KIDSCLUB

	Baby Club	**Mini Club**	**Junior Club**
Age	1-3	4-12	13-18
Schedule	09:00am-05:00pm	09:00am-05:00pm	11:00am-12:00am
Location	Gp Colonial	Mini Club	Gp Kantenah

ENTERTAINMENT

Activities		**Sport**	
Aerobic	Various Games	Basketball	Volleyball
Yoga	Zumba	Football	Tennis
Crafts	Children's Entertainment	Badminton	Petanque
Night shows	Diurnal animation	Kajak	Snorkeling
Live Music	Bowling alley*	Diving*	Shuffleboard
Splatter*	Recreational games*	Aqua-Volley	Aqua-Gym
		Ping-Pong	Pickleball Courts 4

Observations: **On request and additional charge*

ZENTROPIA PALLADIUM SPA & WELLNESS

Facilities		**Services Spa**		**Fitness**	
Steam rooms 2	Dry and moist sauna	Beauty	Massages	Gym	Dressing room
Relaxation area 2	Foot shower with stones 1	Facial treatments	Body treatments		
		Lockers			
“Eco meditative” cold bath 1	Cold Jacuzzi				

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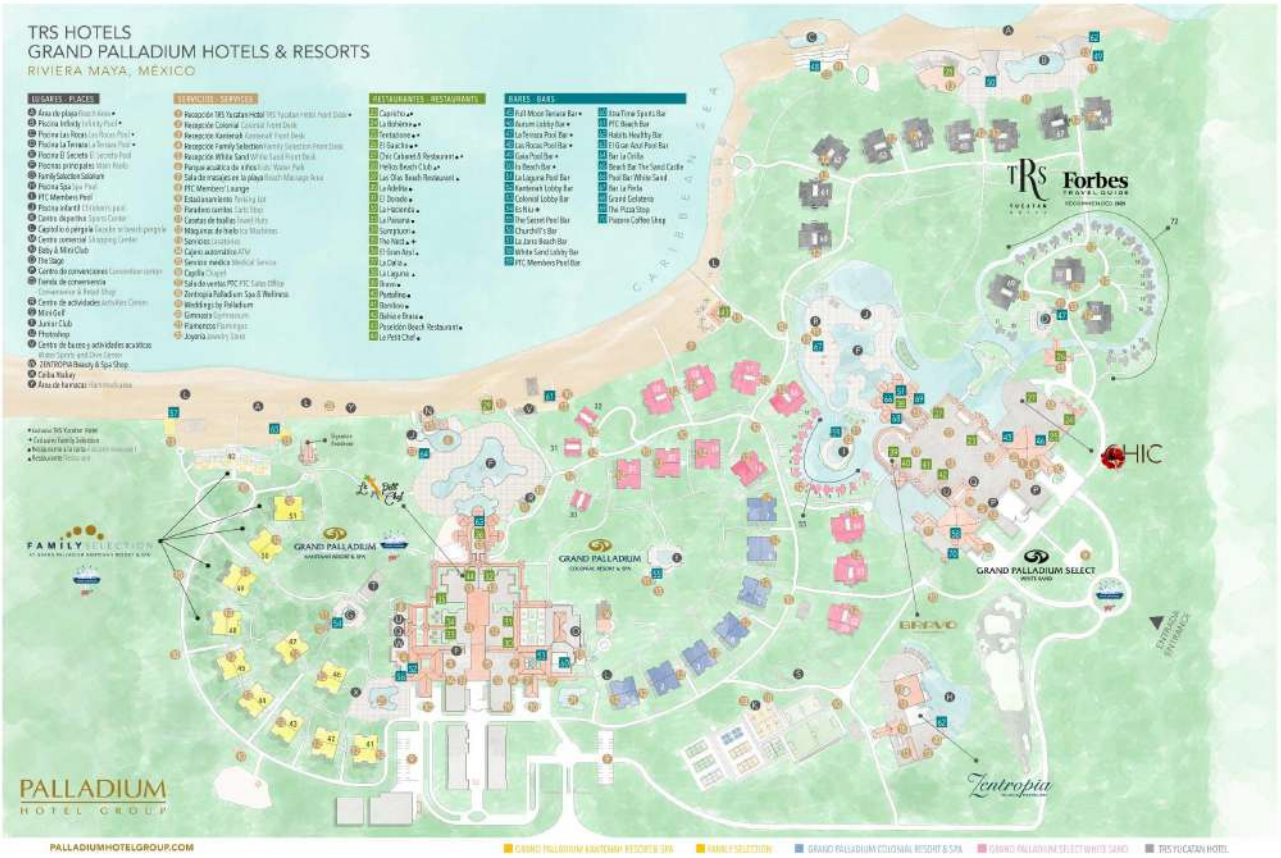
Facilities

Hot Jacuzzi	Round Jacuzzi with gooseneck

Observations: *Access to the wet areas of the Spa has an additional charge and is for adults only. All Spa services have an additional charge. There are services available for minors.*

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